

What is claimed:

1.

A method of providing instructional help to a user of an instructional program comprising:

presenting an interactive instructional program to the user, the program having a plurality of sections related to a subject;

presenting, at selected times, instructional help options to the user related to a section;

the help options including

information presented to the user in a form perceivable by the user at a first level of sophistication;

information presented to the user in a form perceivable by the user at a second level of sophistication.

2.

The method of claim 1 wherein the first level of sophistication comprises information at a first level of comprehension.

3.

The method of claim 1 wherein the second level of sophistication comprises information at a second level of comprehension.

4.

The method of claim 1 wherein the second level of comprehension is at a higher level than the first level of comprehension.

5.

The method of claim 1 wherein the first level of sophistication comprises a first type of voice.

6.

The method of claim 5 wherein the second level of sophistication comprises a second type of voice.

7.

The method of claim 1 wherein the first level of sophistication has attributes taken from the set comprising short, low educational, plain language, summary fashion, brusque voice, man's deep voice.

8.

The method of claim 7 wherein the second level of sophistication has attributes taken from the set comprising long, high educational, more complex language, detailed, relaxed voice, woman's voice.

9.

The method of claim 1 where each level of sophistication has one or more attributes which differ from the other level of sophistication, the attributes include type of voice, type of language, type of graphics, type of background sound, and detail of information.

10.

The method of claim one further comprising information presented to the user in a form perceivable by the user at at least a third level of sophistication.

11.

An apparatus for providing instructional help to a user of an instructional program comprising;

a computer including a digital information storage medium;

a software program loaded on the digital storage medium; the program comprising:

(a) audio visual instructional information relating to a subject matter;

(b) a help module, the help module including audio visual help related to the subject matter at two levels of sophistication.

12.

The apparatus of claim 11 wherein the two levels of sophistication include a first level comprising a first voice and a second level comprising a second voice.

13.

The apparatus of claim 11 wherein the two levels of sophistication include a first level comprising a first character and a second level comprising a second character.

14.

The apparatus of claim 11 wherein the two levels of sophistication include a first level comprising a first textual content and a second level comprising a second textual content.

15.

The apparatus of claim 11 wherein the two levels of sophistication include a first level comprising a first voice

and a first textual content and a second level comprising a second voice and a second textual content.

16.

An interactive learning system comprising:

a lesson in the form of audio visual information on a CD-ROM that is viewable and perceivable by a user on a computer;

learning assistance in the form of audiovisual information on the CD-ROM that is viewable and perceivable by a user on the computer;

the learning assistance having two levels of sophistication.

17.

The system of claim 16 wherein the two levels of sophistication include a first level comprising a first voice and a second level comprising a second voice.

18.

The system of claim 16 wherein the two levels of sophistication include a first level comprising a first character and a second level comprising a second character.

19.

The system of claim 16 wherein the two levels of sophistication include a first level comprising a first textual content and a second level comprising a second textual content.

20.

The system of claim 16 wherein the two levels of sophistication include a first level comprising a first voice

and a first textual content and a second level comprising a
second voice and a second textual content.

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